8 December 2014

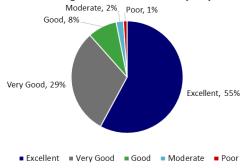
# Results from 2014 Member Satisfaction Survey

#### Evan ('Evanet')

**BVA Administration Team** 

oston Virtual ATC's Administration Team conducts a survey of general member satisfaction every two years. This year's survey was completed in August and September 2014, and full results are now available for our members to review.

**Overall Rating of BVA Membership Experience** 



Overall, the results for BVA's 2014 Member Satisfaction Survey indicate that members are extremely satisfied with the community, the professionalism and realism of air traffic controllers, and

the many volunteers who contribute to the community's administration.

The results from the survey indicate that members are pleased with the way the community is managed, and enjoy the both the realism and social atmosphere BVA provides equally.

Results are generally in-line with the comments and feedback received in the last member survey (2012).

The Administration Team wishes to sincerely thank the many members who took the time to provide detailed feedback on this survey. We are pleased to see that members appreciate the way the community is being managed and are generally very satisfied with their membership experience.

As always, the Administration Team encourages members to provide feedback on a regular basis. There are multiple ways to contact us, including anonymously, should you prefer.

Please login to our Contact Us page to get in touch with our administrators at any time.

# Taking Your Multiplayer Aviation Experience to the Next Level

Gilles ('airtangofive') and Mark ('redbaron55') BVA Administration Team

Remember the first time you could enjoy flying in "Free Flight" mode on FSX? Then later, when that enjoyment was further enhanced when you could share the experience with fellow pilots and ATC personnel within the BVATC community?

A new world awaits you, one where you can further enhance your multiplayer experience by sharing an aircraft with a fellow BVA member, aviating, navigating, and communicating as a crew. Most default FSX aircraft support sharing, allowing members to work together and fly as a crew.

A new topic has been added to the Getting Started Guide on "Sharing Aircraft" to help members new to sharing configure their aircraft successfully. When it comes to not wanting to always fly alone, this guide can help you through the first steps.

# Cape Air Virtual >> Pilot of the Month

This month, Cape Air Virtual recognizes the pilot who had the highest pilot rating. For November, that pilot is Joshua (KAP4242), who had a 107.2 rating over 10 flights! Congratulations, Joshua! Next month's Pilot of the Month will also be awarded based on best pilot rating. At least 5 flights are required.





### **Regional Circuit**



Wednesday, December 10

(8-11pm ET)

KALB (Albany) & KSYR (Syracuse)

Our controllers fully staff two airports and provide complete ATC coverage for flights between the two; pilots are encouraged to file preferred routes and can expect multiple handoffs and busy frequencies throughout the event

# **Domestic Journey**



Friday, December 12 (8-11pm ET)

KDFW (Dallas Fort-Worth) & KMSY (New Orleans)

The Domestic Journey provides BVA pilots with the opportunity to enjoy medium-haul flights across North America with air traffic control coverage from gate-to-gate.

#### Pack the Pattern



Monday, March 2 (8-10pm ET)

KMDW (Chicago Midway)

Pilots are encouraged to fly into the event or fly IFR or VFR circuits of a busy Class Bravo airport, with full ATC coverage for the entire evening (including Clearance, Ground, multiple Tower and Approach controllers, and maybe even a Center!)

#### Fly-In



Sunday, January 25 (3-6pm ET)

Hawaii (PHKO, PHMU, and KHTO)

Tower (Local) Controllers will feature several small airports designed for General Aviation aircraft. Fly IFR or VFR within controlled airspace; general aviation aircraft (anything from a Cessna to a LearJet) are preferred.

#### Challenge



Sunday, December 28 (1-4pm ET)

IFR Procedures KMHT (Manchester)

BVA's Challenge event will test your piloting skills in the realistic atmosphere of BVA. This event is about exercising your multitasking ability in challenging and unfamiliar situations—something pilots have to do all the time.

#### Getaway



January 9-18

Colorado (KASE, KCOS, and KDEN)

BVA's Getaway Event takes pilots and controllers for a change of scenery, and features various airports across North America. Join BVA as we 'Getaway' to explore new airports and destinations

#### Pilot Tip of the Month

# **Temporary Flight Restrictions**

emporary Flight Restrictions (TFRs) are areas imposed by the FAA to protect people or property in the air or on the surface from hazards. The FAA will issue NOTAMs for areas in which a temporary restriction will apply. TFRs can be any shape and size and can come about from any number of incidents or events including forest fires, air shows, toxic spills, volcanic eruptions, presidential visits, nuclear incidents, open stadium games, etc. Most TFRs cannot be found on any published charts but instead come from the FAA (http://tfr.faa.gov/tfr2/list.html) and other real-world sources (e.g. http://www.duats.com). TFRs are also published on SkyVector.com and on other online flight planning platforms.

For more information about Special Use Airspace like TFRs, check out our Special Use Airspace NOTAM.



# United Regional: A Road to a New Future

Mark ('kaiguy11')

**UALR Chief Pilot** 

e are pleased to announce to you that United Regional's transformation is almost complete. UALR aims to increase activity, bring on new pilots, and grow our airline, building the community and the airline as one. This is a plan to increase our activity, as well as bring on new pilots and grow bigger as a company. This is all a plan to increase the longevity and life span of United Regional as well as to better us. United Regional has always been all about providing mass amounts of traffic within Boston Virtual ATC, and we do not plan on letting that stop.

Part of this transition will be the move from skype Skype to our very own teamspeak TeamSpeak server. We will also be adding individual leadership positions that others can hold in office with the airline, including such as a Training , Human Resources, Specific Lead Roles for different ranks, or possibly hubs. Our rank

structure and training procedures will be expanding as well. Part of the training process will involve incorporating the well well-known and effective PRP program of BVA, incorporating different ranks respectively with each PRP. This is to encourage pilots to both better their experience within BVA, as well as for those that fly in the server. This also helps to support BVA's STC program.

We are also in the process of creating a website for United Regional that will allow each pilot to be able to individually log in, log their flight in their own logbook, track their training progress, accumulate points that can be used towards sceneries, special repaints and even aircraft. It will also be through this point system that pilots will be able to make the transition from the CRJ700 to more advanced aircraft.

The adoption date of the following is to be implemented 1 December 2014, with the website launch soon to follow.

We hope to see you in the skies!

# Thanks to our Ground School Organizers!

Zac ('zploch')

**BVA Administration Team** 

he BVA Administration Team would like to thank those who put forth so much effort into making BVA's Ground School Pilot Briefing sessions a success! With the 10 Ground School sessions now complete, this group of organizers has helped both pilots and controllers to better understand the fundamentals of aviation.

For those who are not familiar with the program, BVA's Ground School is designed so that pilots of all skill levels can share their knowledge and experience to help other members grasp a variety of aviation concepts. With ATC online after each session, the program provides pilots and controllers with an ample amount of opportunities to practice new procedures. The sessions covered:

- Flight Planning
- Radio Communications
- Weather
- End-to-End Flight Planning
- VFR Departures and Arrival Procedures
- IFR Clearances
- IFR and Visual Holding Patters
- Approach Plates
- RNAV: Departures, Arrivals, and Approaches

Thanks are due to Cameron ('Cameron32'), Jonathan ('jonathan'), and Riley ('RShannon') for their time, effort, and dedication towards making Ground School such a success! If you would like to listed to one of the sessions covered earlier this fall, recordings are available on our fourms.

### Controller of the Month

Evan ('Evanet')

**BVA Administration Team** 

ach month, one member of our controller community is selected by ATC Instructors for special recognition for outstanding performance and ongoing dedication. As essential frontline service providers, controllers play the most important role in ensuring the satisfaction and enjoyment of our membership.

For the month of November, our ATC Instructors are proud to recognize **Alex ('alexik')** as our Controller of the Month. With just shy of 24 hours of Class C Tower this month, Alex has clearly shown his dedication to the community. Instructors and Mentors have commented on Alex's consistent development as a controller

throughout his training, and are pleased to have him as a member of the staff. We look forward to Alex's continued training at the Class B Tower level in the next few weeks.

#### New Date for 60 Hours of ATC

s you know, our 60 Hours of ATC event originally scheduled to take place this month has been rescheduled to early 2015. Our administrators and air traffic controllers are working on identifying a weekend in early 2015 to hold the event.

Please stay tuned in to the website and forums for an announcement of the new date before the end of the year.

